

CLAIMS:

1. A method of accessing contact information on a communication device, comprising:
receiving a communication from a communication network with the communication device;
identifying a network identifier in the received communication;
comparing the network identifier with contact information in a plurality of contact records stored in the communication device to identify contact information matching the network identifier;
if no contact information is identified matching the network identifier, then displaying the network identifier;
if contact information is identified in one contact record matching the network identifier, then displaying a name field from the one identified contact record; and
if contact information is identified in more than one contact record matching the network identifier, then displaying a field that is common to the identified contact records.
2. The method of claim 1, wherein the field that is common to the identified contact records identifies a business entity name that is common to the identified contact records.
3. The method of claim 1, wherein if the identified contact records do not include a common field, then displaying the network identifier.
4. The method of claim 1, wherein the communication network is a telephone network and the network identifier is a telephone number.

5. The method of claim 1, wherein if no contact information is identified in one contact record matching the network identifier, then displaying a last name field and a first name field from the one identified contact record.
6. The method of claim 1, wherein if contact information is identified in more than one contact record matching the network identifier, then:
 - determining if the matching contact information in each of the identified contact records is associated with a business entity;
 - if the matching contact information in each of the identified contact records is associated with a business entity, then displaying a business entity field from one of the identified contact records.
7. The method of claim 6, wherein a business telephone number field is examined in each of the identified contact records to determine if the matching contact information in each of the identified contact records is associated with a business entity.
8. The method of claim 6, wherein if the matching contact information in each of the identified contact records is not associated with a business entity, then displaying the network identifier.
9. The method of claim 6, wherein if none of the identified contact records include a business entity field, then displaying the network identifier.
10. The method of claim 1, wherein the field that is common to the identified contact records is a last name field.

11. The method of claim 1, wherein the communication device is a mobile communication device.
12. The method of claim 1, wherein the communication device is a telephone.
13. The method of claim 1, wherein the communication device is a personal computer.
14. The method of claim 1, wherein contact information is identified as matching the network identifier is a last seven digits of the network identifier are included in the contact information.
15. The method of claim 1, wherein if contact information is identified in more than one contact record matching the network identifier, then:
 - determining if the network identifier is included in a home phone number field of the matching contact records;
 - determining if the matching contact records each include a common last name field;
 - and
 - if the network identifier is included in the home phone number field of the matching contact records and the matching contact records each include a common last name field, then displaying the common last name field.
16. A mobile communication device, comprising:
 - a communication subsystem operable to send and receive communications over a communication network;
 - a memory module operable to store data and program information, including a plurality of contact records;

a processor operable to store and retrieve data in the memory module, execute programs stored in the memory module, and cause the communication subsystem to transmit and receive communications over the communication network; and

a contact information logic unit program stored in the memory module and executed by the processor, the contact information logic unit program being operable to cause the mobile communication device to identify a network identifier in a communication, compare the network identifier with contact information in the plurality of contact records stored in the memory module to identify contact information matching the network identifier, and if contact information is identified in more than one contact record matching the network identifier, then display a contact record field that is associated with each of the identified contact records.

17. The mobile communication device of claim 16, wherein if no contact information is identified by the contact information logic unit program matching the network identifier, then the contact information logic unit program being operable to display the network identifier.

18. The mobile communication device of claim 16, wherein if contact information is identified by the contact information logic unit program that matches only one contact record, then the contact information logic unit program being operable to display a name field from the one identified contact record.

19. The mobile communication device of claim 16, wherein the contact record field that is associated with each of the identified contact records identifies a business entity name.

20. The mobile communication device of claim 16, wherein the contact record field that is associated with each of the identified contact records is a business telephone number field.